



# **AT&T Southeast Region Interval Guide**

(Formerly knows as)

## **LOH Section 9**

## **Interval Guide**

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## Revision History

DATE	SECTION
01/11/10	Added CFA Projects and Project Management per CLECSE09-203
01/28/10	Revised: <ul style="list-style-type: none"> <li>• “Terms and Definitions Standard Assumptions,” replaced LOH reference with the LSOR in the Definition column for Project Managed products</li> <li>• “2-Wire Analog Voice Grade Loop Designed (SL2) (Commingle),” removed the “Y” indicator from the PM (Project Managed) column for quantities less than 15</li> </ul>
04/13/10	Revised: <ul style="list-style-type: none"> <li>• “2-Wire Analog Voice Grade Loop Non-designed (SL1) – (CHC=Y),” removed “Y” indicator from the PM (Project Managed) column for quantities less than 15</li> <li>• “Wireless Local Number Portability (WLNP),” removed “Y” indicator from the PM (Project Managed) column for quantities less than 51</li> <li>• Revised “Notes” for WLNP to indicate <i>Wireless Type 1 is a complex service (Quantity 1-50 is NOT Project Managed and Quantity greater than 50 is Project Managed).</i></li> <li>• Corrected document defect for DS0 and DS1 EELs</li> <li>• General clean-up of document (no content changes)</li> </ul> New: <ul style="list-style-type: none"> <li>• Added LSRs for Combined Services section</li> <li>• Added Table of Contents</li> </ul>
06/07/10	Revised: <ul style="list-style-type: none"> <li>• Projects and Project Management section</li> <li>• LSR Processing Interval section</li> <li>• Product Interval Tables, Terms and Definitions Standard Assumptions, Project Managed column</li> </ul>
07/23/10	Revised: <ul style="list-style-type: none"> <li>• Projects and Project Management section to include reference to Project ID Request Forms and CLEC Online reference to “Projects” (effective 7/26/10)</li> <li>• Product Interval Tables section, Terms and Definitions Standard Assumptions, Project Managed column to include reference to CLEC Online “Project” section in General Ordering</li> <li>• Added “Local Number Portability (LNP) – Simple Port” with 1-day interval (effective 8/2/10)</li> </ul>

DATE	SECTION
10/01/10	Revised "Product Interval Table," "Terms and Definition Standard Assumptions," #11 to 5 business days. Added LNP Port-In to Resale/UNE-P/LWC™/WLP interval table
01/11/11	Removed INP (Interim Number Portability) References
04/08/11	Removed Local Channel DS1 and Local Channel DS3/STS 1 Interval Tables and changed verbiage for "Standard Interval" in "Product Interval Tables/Terms and Definition Standard Assumptions" as part of document clean-up.
05/02/11	Added CHC information to 2-Wire Analog Non-Designed SL1 Loop
12/03/15	Updated LNP-Simple Resale / Retail / PBX Services / ISDN BRI FX/FCO ACT for Non-Complex

## **Interval Guide**

### **Notice**

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## ***Introduction***

This Guide's purpose is to enable the reader to calculate due dates and Local Service Request (LSR) processing dates. Using the guide, Competitive Local Exchange Carriers (CLECs), the Local Service Center (LSC), Customer Support Managers and Account Teams should have a uniform understanding of the dates and intervals that pertain to each AT&T Southeast Region (formerly BellSouth®) product offering. As a result, CLECs should be able to commit to their end-users due dates that are consistent with those that the LSCs will derive for the same product or service.

The definition of key terms, standard interval and targeted LSR processing interval, are consistent throughout. Within each section, there is consistent treatment of products that can be ordered electronically and flow-through, just as there is consistent treatment of products that involve electronic fallout and those products that are ordered manually.

The guide includes products associated with FCC 319.

## ***Projects and Project Management***

A project is defined as a customer request for service where the quantity is greater than the AT&T Southeast Region standard, the request is for non-standard equipment, or the request is for non-standard facilities.

When a CLEC request meets the AT&T's project criteria, the CLEC must send the 22-State Project Request ID Form (for all REQ TYPs except 'C' or the REQ TYP 'C' Only Form) to the appropriate LSC mailbox. The LSC will provide the Project ID number and work with the CLEC to negotiate due dates.

CLECs should refer to the product-specific interval tables to determine if a service request meets project criteria. Products/services that do not meet project criteria will be considered for project management on an individual case basis.

Refer to Ordering/General Ordering Resale & UNE/Projects section in CLEC Online for specific ordering instructions regarding Projects.

### **LSRs for Combined Services**

Due Date Intervals for combined services (e.g. Migrations to Loop with Number Portability (REQTYP BB), are calculated using the product/service with the greater (longer) interval. For example, the interval for the Loop (CHC Y) is 4 business days and the interval to port a POTS TN is 3 business days. For this request, the Loop interval of 4 business days will be used.

**Revised: 1-11-2010**

### **CFA Projects and Project Management**

Refer to Accessible Letter [CLECSE09-023](#) (effective February 1, 2010) for changes associated with CFA Project quantities.

## **LSR Processing Interval**

This guide contains information throughout pertaining to FOC intervals for manually submitted and mechanized LSRs. In all cases, our aim is to comply with the standards established by each state public service commission with jurisdiction in our serving area.

<b>LSR Submittal Method*</b>	<b>Targeted LSR Processing Interval</b>
Electronic flow-through	3 business hours
Electronic fallout to LSC (requiring manual intervention/partially mechanized)	10 business hours
Manual	24 business hours
*When Standard Interval is shown as “negotiated”	See Product specific Intervals

## **Due Date Calculation**

1. The due date (DDD) equals the standard interval plus the targeted LSR processing interval.
2. For LSRs submitted electronically and qualifying for flow-through/electronic processing, the CLEC should reflect the standard interval as the desired due date.
3. If an LSR is submitted manually or electronically and requires manual intervention, the LSC will apply the standard interval that is applicable when the LSR is processed.
  - (a) If the DDD requested is less than the standard interval, the LSC will apply the standard interval.
  - (b) If the DDD requested is equal to or greater than the standard interval, the LSC will apply the DDD from the LSR.
4. Intervals are based on business days, excluding Saturdays for business lines and Sunday and holidays for all lines.
5. In all cases, a due date later than the standard interval can be selected as the DDD.

## **Due Date Calculation Example**

Refer to the complex resale section of the Interval Guide and follow this possible scenario on how to use the tables in calculating a targeted LSR processing date and due date for a complex product.

*On January 15, a CLEC submits an LSR requesting the installation of two new ISDN-PRI circuits (extended reach service). The entry of “SI” indicates that the product requires a service inquiry. The Targeted LSR Processing Interval column shows the number of days necessary for that service inquiry plus the number of days necessary to write the service order. In this example, that is a total of ten (10) business days. The LSR was received on January 15; the service inquiry should be completed and the LSR processed by January 29 -ten (10) business days.*

*The Standard Interval column shows the number of days necessary to provision a product. In our example, it is 15 business days. To calculate the due date for the two PRI circuits in our example, it is necessary to add the days in the Targeted LSR Processing Interval column to those in the Standard Interval column. 10 business days + 15 business days = 25 business days. Thus, for our LSR received on January 15, service would be provided on February 19 (25 business days).*

All of the dates and intervals discussed in this guide may be used for general planning purposes or for placing firm service order requests.

Throughout the guide, due date and interval calculations assume error-free service requests from CLECs, normal working conditions within AT&T Southeast Region, and the availability of facilities and equipment. In every case, AT&T Southeast Region will make its best effort to adhere to targeted dates and intervals. Due dates are provided through the FOC process for each order.

AT&T Southeast Region is committed to returning FOCs within the time frames prescribed by each public service commission with jurisdiction in our serving area.

## Product Interval Tables

### Terms and Definitions Standard Assumptions

Term	Definition
<b>Product</b>	AT&T Southeast Region (formerly BellSouth®) Product.
<b>Standard Interval</b>	Standard Intervals are designed to be used as a guide for product due dates, and can assist CLECs in providing scheduling information for their End Users when submitting LSRs through AT&T's Operational Support Systems (OSS) or manual processing. CLECs should use the available AT&T Pre-order due date to view the desired due dates available prior to LSR submission.
<b>Targeted LSR Processing Interval</b>	The number of hours from receipt of request to processing Local Service Request (LSR): Electronic Flow-Through LSRs -3 business hours Partially Mechanized LSRs -10 business hours Manual LSRs - 24 business hours
<b>Project Managed</b>	When populated with a "Y", the CLEC must contact the LSC prior to submitting the LSR to request an AT&T SE project identifier. Refer to Ordering/General Ordering Resale & UNE/Projects in CLEC Online for additional ordering instructions and to the Local Service Ordering Requirements (LSOR) PROJECT field (LSR page) for additional information regarding projects.
<b>No Dispatch</b>	Service may be provided without a field visit from an installer depending on if conditioned facilities exist.
<b>Dispatch</b>	Service will require a field visit from an installer.
<b>Full Migration</b>	Port all telephone numbers on end user account.
<b>Partial Migration</b>	Port some telephone numbers, leave some telephone numbers, and/or disconnect some telephone numbers.

The following standard assumptions apply to LSR processing and due date calculations for all products. Any additional assumptions that apply to a particular product are listed in that product's section.

- 1 *Due date and interval calculations assume error-free service requests from CLECs, normal working conditions within AT&T Southeast Region (formerly BellSouth®), and the availability of facilities and equipment.*
- 2 *A later due date than the standard interval may be requested and indicated in the DDD field.*
- 3 *On all LSRs submitted manually and electronically that require manual intervention, the LSR will be processed per the targeted LSR processing interval (under the LSR column heading) in the*

*table for the specific product.*

4 *If targeted LSR processing intervals are not shown in an interval table, the standard LSR processing intervals shown in the Introduction section apply.*

5 *When “SI” is shown in an interval table, a service inquiry is required for that product / ACT / quantity and the request submitted to the Account Team / Complex Resale Service Group (CRSG). The Service Inquiry is included in the targeted LSR processing interval when applicable.*

6 *When “Negotiated” is shown in an interval table the LSC and/or Project Manager will negotiate the interval and/or due date with the CLE, refer to Projects in CLEC Online/Ordering/General Ordering Resale and UNE for additional information.*

7 *There is no standard disconnect interval. When ACT = D, the DDD (Desired Due Date) should reflect the day that the service is to be disconnected. Billing will stop on Desired Due Date (DDD).).*

8 *References to No Dispatch and Dispatch are made on some products and quantities. When no reference is given, assume that a dispatch is required.*

9 *LSRs received in the Unbundled Network Element (UNE) service centers after normal business hours would normally be considered a transaction for tomorrow and due date calculation would be applied based on tomorrow's receipt. However, due to fluctuation in work load, AT&T SE may be able to work the transaction on the same day. When this happens, the standard due date interval will be calculated based on the date the order is issued and the due date will be provided using the FOC process.*

10 *Independent telephone companies / inter-exchange carriers have their own established intervals.*

11 *The Local Number Portability (LNP) to Resale or UNE-P/LWC<sup>TM</sup>/WLP migration interval is a minimum of 5 business days. When porting numbers to be established as Complex Resale UNE-P/WLP products the complex intervals will take precedence if the interval is greater than 5 business days.*



## Non-Complex (Residence, Business, Coin)

### Local Exchange Line -Business (Non-complex)

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V, N, T		1 - 15	1-2 days	Standard	

ACT	Quantity	Standard Interval	LSR	PM
C, V, N, T	16+	Negotiated	Standard	Y
S, B, L, Y	1	Same business day	Standard	
W	1 -25	Same business day	Standard	
W	25+	Negotiated	Standard	Y

Notes-The interval of 1-2 days for 1-15 lines for ACTs C, V, N, T is based on all orders being "No Dispatch".

### Local Exchange Line -Coin (Non-complex)

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V, N, T		1 - 15	1-2 days	Standard	

ACT	Quantity	Standard Interval	LSR	PM
C, V, N, T	16+	Negotiated	Standard	Y
W	1 -25	Same business day	Standard	
W	25+	Negotiated	Standard	Y

Notes-The interval of 1-2 days for 1-15 lines for ACTs C, V, N, T is based on all orders being "No Dispatch".

### Local Exchange Line -Remote Call Forwarding (Non-complex)

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V, N, T		1+	Negotiated	Standard	

Notes-The interval of 1-2 days for 1-15 lines for ACTs C, V, N, T is based on all orders being "No Dispatch".

### Local Exchange Line -Residence (Non-complex)

Local Exchange Line -Residence (Non-complex)				
ACT	Quantity	Standard Interval	LSR	PM
C, V, N, T	1 -15	1-2 days	Standard	
C, V, N, T	16+	Negotiated	Standard	Y
S, B, L, Y	1	Same business day	Standard	
W	1 -25	Same business day	Standard	
W	25+	Negotiated	Standard	Y

Notes-The interval of 1-2 days for 1-15 lines for ACTs C, V, N, T is based on all orders being "No Dispatch".

## Non-Complex -Line Features

### Non-complex Local Exchange Line -Line Features

Non-complex Local Exchange Line-Line Features				
FEATURE	QTY	Standard Interval	LSR	PM
Call Waiting Deluxe C, V	1	Same business day	Standard	
Caller ID C, V	1	Same business day	Standard	
Enhanced Caller ID C, V	1	Same business day	Standard	
Line Features (see Note) C, V	1	Same business day	Standard	
MemoryCall® C, V	1	Same business day	Standard	
Non-Dispatch Switch with Changes C, V	1	Same business day	Standard	
Number Changes C, V	1	Same business day	Standard	
RingMaster® C, V	1	Same business day	Standard	

#### Notes

- The products listed in this table only apply to residence and business services, with the exception of number changes. Number changes apply to residence, business, and coin services.
- Line features are central office work only (no dispatch or engineering required). Some of the line features include: Area Plus, Call Waiting, Speed Calling, Call Forwarding Variable, Remote Access to Call Forwarding, 3-way Calling, Hunting, Area Plus with Complete Choice, Complete Choice, Message Telephone Service (MTS), Call Return, Call Selector, Call Tracing, Call Block, Repeat Dialing, Preferred Call Forwarding, Touchtone, Optional Calling Plans, PIC/LPIC.

## Complex Resale

### AccuPulse®

AccuPulse®					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V	SI	1 - 5	7 business days	8 business days	
N, T, C, V	SI	6+	7 business days + 1 business day for each additional circuit >5	8 business days	
W	SI	1+	3 business days + 1 business day for each additional circuit	2 business days	

### Analog Data

Analog Data					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V		3 - 5	14 business days	2 business days	
N, T, C, V		6 - 8	16 business days	2 business days	
N, T, C, V	SI	9+	16 business days + 1 business day for each additional circuit	8 business days	
W		3 - 5	3 business days	2 business days	
W		6 - 8	3 business days	2 business days	
W		9+	4 business days + 1 business day for each additional circuit	3 business days	

### Channelized Trunks Service (BCT) (DS1)

Channelized Trunks Service (BCT) (DS1)					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V	SI	1	7 business days	9 business days	
N, T, C, V	SI	2 - 4	7 business days	9 business days	Y
N, T, C, V	SI	5+	7 business days + 1 business day for each additional 4 circuits	9 business days + 1 business day for each additional 4 circuits	Y
W		1 - 4	5 business days	3 business days	
W		5+	Negotiated	Negotiated	Y

Notes-See DID and PBX Trunks for Intervals associated with AT&T SE Channelized Trunks Service.

## 256 DSL Service

256 DSL Service					
ACT	SI	Quantity	Standard Interval	LSR	PM
Kentucky Only N, T, C, V		1	7 business days	3 business days	
N, T, C, V		2 - 4	7 business days	3 business days	Y
N, T, C, V	SI	5+	7 business days + 1 business day for each additional 4 circuits	7 business days + 1 business day for each additional 4 circuits	Y
W		1 - 4	3 business days	2 business days	
W		5+	3 business days + 1 business day for each additional 4 circuits	2 business days	

## Centrex®

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V		1 - 3	2 business days	2 business days	

Centrex®					
ACT	SI	Quantity	Standard Interval	LSR	PM
C, V		4 - 9	3 business days	2 business days	
C, V		10 -24	5 business days	3 business days	
C, V	SI	25+	Negotiated	Negotiated	Y
N, T		1+	Negotiated	Negotiated	Y
W		2 -25	3 business days	2 business days	
W		26+	Negotiated	Negotiated	Y
<b>Miscellaneous line terminations/optional features</b>					
All	1+	Negotiated	Negotiated	Negotiated	Y

## Direct Inward Dial (DID)

Direct Inward Dial (DID)					
ACT	SI	Quantity	Standard Interval	LSR	PM
C, V	SI	1-8	7 business days	9 business days	
C, V	SI	9 -16	10 business days	10 business days	
C, V	SI	17 -24	13 business days	10 business days	
C, V	SI	25+	13 business days + 1 business day for each additional trunk	10 business days	Y
N, T	SI	1 - 8	7 business days	9 business days	
N, T	SI	9 -16	10 business days	10 business days	
N, T	SI	17 -24	13 business days	10 business days	
N, T	SI	25+	13 business days + 1 business day for each additional trunk	10 business days	Y
W		1 -10	3 business days	2 business days	
W		11 -25	4 business days	2 business days	
W		26+	Negotiated	Negotiated	

## E-911/SALI

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, V, W	SI	1+	Negotiated	Negotiated	Y

## ESSX

ESSX					
ACT	SI	Quantity	Standard Interval	LSR	PM
W		2 -25	2 business days	2 business days	
W		26+	Negotiated	Negotiated	
<b>Miscellaneous line terminations/optional features</b>					
All	1+		Negotiated	Negotiated	Y
<b>same switch</b>					
C, V, T		1 - 3	2 business days	2 business days	
C, V, T		4 - 9	3 business days	2 business days	
C, V, T		10 -24	5 business days	3 business days	
C, V, T	SI	25+	Negotiated	Negotiated	Y

## FlexServ®

FlexServ®					
ACT	SI	Quantity	Standard Interval	LSR	PM
W		1 - 8	3 business days	2 business days	
W		9+	5 business days + 1 business day for each additional 4 circuits	2 business days	
<b>Analog</b> N, T, C, V		1 - 8	7 business days	3 business days	Y
N, T, C, V	SI	9 -16	10 business days	9 business days	Y
N, T, C, V	SI	17 -24	13 business days	9 business days	Y
N, T, C, V	SI	25+	13 business days + 1 business day for each additional 4 circuits	9 business days	Y
<b>Digital</b> N, T, C, V	SI	1 - 8	15 business days	10 business days	Y
N, T, C, V	SI	9+	15 business days + 2 business days for each additional 4 circuits	10 business days	Y

*Notes-FlexServ intervals should include additional network circuits associated with the FlexServ service.*

## Frame Relay®

Frame Relay®					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>56K, 64K, T1</b> N, T	SI	1 - 5	10 business days	3 business days	
N, T	SI	6 - 14	10 business days + 1 business day for each additional circuit	11 business days	
N, T	SI	15+	Negotiated	Negotiated	
<b>ACT = C</b> <b>Speed changes</b> <b>Fractional T1, DS0,</b> <b>DS1, DS3, Multilink</b>		1 - 4	10 business days	2 business days	
C		5+	10 business days + 1 business day for each additional circuit	2 business days + 1 for each additional circuit	
<b>ACT = C</b> <b>Speed Changes Sub-</b> <b>rate T1, T3</b>		1 - 4	2 business days	2 business days	
<b>ACT = W</b>		1 - 5	3 business days	2 business days	
W		6 - 14	3 business days + 1 business day for each additional circuit	2 business days	
W		15+	Negotiated	Negotiated	
<b>DS3</b> N, T		1+	Negotiated	Negotiated	
<b>Fractional T1</b> N, T	SI	1 - 5	10 business days	6 business days	
N, T	SI	6 - 14	10 business days + 1 business day for each additional circuit	11 business days	
N, T	SI	15+	Negotiated	Negotiated	

## Frame Relay® Add/Changes

Frame Relay® Add/Changes					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>ACT = C, V</b> C, V	SI	1 - 4	3 business days	2 business days	
C, V	SI	5+	3 business days + 1 business day for each additional circuit	3 business days	

## FX / FCO

FX / FCO					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V	I	1 - 8	7 business days	2 business days	
N, T, C, V		9 -16	9 business days	2 business days	
N, T, C, V		17 -24	13 business days	2 business days	
N, T, C, V	SI	25+	13 business days + 1 business day for each additional circuit	8 business days	Y
W		1 -16	3 business days	2 business days	
W		17 -24	4 business days	3 business days	
W		25+	Negotiated	Negotiated	

## ISDN / BR

ISDN / BRI					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, T, V		1 - 4	10 business days	2 business days	
N, C, T, V		5 -24	10 business days + 1 business day for each additional circuit greater than 5	2 business days	
N, C, T, V		25+	Negotiated	Negotiated	Y
W		1 - 4	3 business days	2 business days	
W		5 -24	4 business days + 1 business day for each additional circuit greater than 5	3 business days	
W		25+	Negotiated	Negotiated	



## ISDN / PRI

ISDN / PRI					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, T, V	SI	1	10 business days	5 business days	
N, C, T, V	SI	2 - 5	10 business days	5 business days	Y
N, C, T, V	SI	6+	11 business days + 1 business day for each additional circuit	6 business day	Y
W		1 - 4	5 business days	3 business days	
W		5+	5 business days + 1 business day for each additional circuit greater than 5	3 business days	
<b>Extended Reach Service</b>					
N, C, T, V	SI		15 business days	10 business days	
N, C, T, V	SI	2 - 5	15 business days	10 business days	Y
N, C, T, V	SI	6+	15 business days + 1 business day for each additional circuit	11 business days + 1 business day for each additional circuit	Y

## LightGate®

<b>LightGate®</b>					
<b>ACT</b>	<b>SI</b>	<b>Quantity</b>	<b>Standard Interval</b>	<b>LSR</b>	<b>PM</b>
W		1 - 4	3 business days	2 business days	
W		5+	3 business days + 1 business day for each additional 4 circuits	3 business days	
<b>MegaLink® on LightGate®</b>					
C	SI	1 - 4	7 business days	9 business days	Y
C	SI	5+	7 business days + 1 business day for each additional 4 circuits	9 business days	
<b>with or without DSO's</b>					
N, C, T, V	SI	1+	Negotiated	Negotiated	Y

## MegaLink®

MegaLink®					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Channelized</b> N, T, C, V					
	SI	1	7 business days	9 business days	
N, T, C, V	SI	2 - 4	7 business days	9 business days	Y
N, T, C, V	SI	5+	7 business days + 1 business day for each additional 4 circuits	9 business days + 1 business day for each additional 4 circuits	Y
W		1 - 4	5 business days	3 business days	
W		5+	Negotiated	Negotiated	
<b>MegaLink Plus</b> N, T, C, V	SI	1+	Negotiated	Negotiated	Y
W		1 - 4	3 business days	2 business days	
W		5+	3 days + 1 business day for each additional 4 circuits	2 business days + 1 business day for each additional 4 circuits	
<b>Non- Channelized</b> N, T, C, V		1	7 business days	3 business days	
N, T, C, V		2 - 4	7 business days	3 business days	Y
N, T, C, V	SI	5+	7 business days + 1 business day for each additional 4 circuits	7 business days + 1 business day for each additional 4 circuits	Y
W		1 - 4	3 business days	2 business days	
W		5+	3 business days + 1 business day for each additional 4 circuits	2 business days	

Notes -MegaLink Plus intervals should be considered on an individual case basis since fiber facilities are required to provision this service.

## Metro Ethernet Service

ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V, W	SI	1+	Negotiated	Negotiated	Y

## Multipoint

Multipoint					
ACT	SI	Quantity	Standard Interval	LSR	PM
W		3 - 8	3 business days	2 business days	
W		9+	Negotiated	Negotiated	
19.2K, 56K, 64K N, C, T, V	SI	1+	Negotiated	Negotiated	Y
2.4K, 4.8K, 9.6 K N, C, T, V		3 - 5	14 business days	3 business days	
N, C, T, V		6 - 8	16 business days	3 business days	
N, C, T, V	SI	9+	16 business days + 2 business days for each additional 4 points	9 business days	Y

## MultiServ® / MultiServ Plus®

MultiServ® / MultiServ Plus®					
ACT	Quantity	Standard Interval	LSR	PM	
C, V	1-3	2 business days	2 business days		
C, V	4 - 9	3 business days	2 business days		
C, V	10 -24	5 business days	3 business days		
C, V	25+	Negotiated	Negotiated	Y	
N, T	1+	Negotiated	Negotiated	Y	
W	1 -25	2 business days	2 business days		
W	26+	Negotiated	Negotiated		
<b>Miscellaneous line terminations/optional features</b>					
All	1+	Negotiated	Negotiated	Y	

## NMLI - Grandfathered

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V	SI	1+	Negotiated	Negotiated	Y
W		1+	Negotiated	Negotiated	Y

## Off-Premises Stations/Extensions

Off-Premises Stations/Extensions				
ACT	Quantity	Standard Interval	LSR	PM
N, T, C, V	1 - 8	7 business days	2 business days	
N, T, C, V	9 -16	10 business days	2 business days	
N, T, C, V	17 -24	13 business days	2 business days	
N, T, C, V	25+	13 business days + 1 business day for each additional 4 circuits	8 business days	Y
W	1 - 8	3 business days	2 business days	
W	9 -16	3 business days	2 business days	
W	17 -25	4 business days	3 business days	
W	25+	5 business days + 1 business day for each additional 4 circuits	3 business days	

## PBX

PBX				
ACT	Quantity	Standard Interval	LSR	PM
<i>Flat, Message, Measured</i>				
N, T, C, V	1 - 8	7 business days	2 business days	
N, T, C, V	9 -16	9 business days	2 business days	
N, T, C, V	17 -24	13 business days	2 business days	
N, T, C, V	25+	13 business days + 1 business day for each additional circuit	8 business days	Y
W	1 -16	3 business days	2 business days	
W	17 -24	4 business days	3 business days	
W	25+	13 business days + 1 business day for each additional circuit	8 business days	Y

## SMARTPath®

ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, C, V		1+	Negotiated	Negotiated	Y
W		1+	7 business days	5 business days	

## SmartRing®

ACT	SI	Quantity	Standard Interval	LSR	PM
N, T, V		1+	Negotiated	Negotiated	Y
W		1+	7 business days	5 business days	

## SynchroNet®

SynchroNet®					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>19.2K, 56K and 64K</b>					
N, C, T, V	SI	1-8	7 business days	8 business days	
N, C, T, V	SI	9 -24	13 business days + 2 business days for each additional 4 circuits	8 business days	
N, C, T, V	SI	25+	Negotiated	Negotiated	Y
<b>2.4K, 4.8K and 9.6K</b>					
N, C, T, V		1 - 8	7 business days	2 business days	
N, C, T, V	SI	9 -24	13 business days + 2 business days for each additional 4 circuits	8 business days	
N, C, T, V	SI	25+	Negotiated	Negotiated	Y
<b>Point-to-Point</b>					
W		1 - 8	3 business days	2 business days	
W		9	3 business days + 2 business days for each additional 4 circuits	3 business days	

## TIE Lines

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, T, V		1 - 8	7 business days	3 business days	
N, C, T, V		9 -16	10 business days	3 business days	
N, C, T, V		17 -24	13 business days	3 business days	
N, C, T, V	SI	25+	13 business days + 1 business day for each additional circuit	8 business days	Y
W		1 - 8	3 business days	2 business days	
W		9 -16	3 business days	2 business days	
W		17 -24	4 business days	3 business days	
W		25+	Negotiated	Negotiated	

## WATS

WATS					
ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, T, V	SI	1 - 8	7 business days	3 business days	
N, C, T, V		9 -16	10 business days	3 business days	
N, C, T, V		17 -24	13 business days	3 business days	
N, C, T, V W	SI	25+ 1 - 8	13 business days + 1 business day for each additional circuit 3 business days	8 business days 2 business days	Y
W		9 -16	3 business days	2 business days	
W		17 -24	4 business days	3 business days	
W		25+	Negotiated	Negotiated	

## Complex Stand Alone Port

PBX					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Measured</b>					
N, C		1 -16	8 business days	3 business days	
N, C		17 -24	11 business days	4 business days	
N, C	SI	25+	13 business days + 1 business day for each additional circuit	8 business days	Y

## Unbundled Network Elements (UNEs)

### 2-Wire analog line port (REQTYP F)

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1-10	3 business days	Standard	
All		11-25	5 business days	Standard	
All		25+	Negotiated	Negotiated	Y

### 2-Wire analog voice grade loop designed (SL2)

2-Wire analog voice grade loop designed (SL2)				
ACT	Quantity	Standard Interval	LSR	PM
Commingled				
All	1 - 5	5 business days	Standard	
All	6 -14	7 business days	3 business days	
All	15+	Negotiated	Negotiated	Y
Non-Commingled				
All	1 - 9	4 business days	Standard	
All	10 -14	6 business days	3 business days	
All	15+	Negotiated	Negotiated	Y

Notes - Commingled: CFA = Special Access SPEC Field = NTCVG



## 2-Wire analog voice grade loop non-designed (SL1)

ACT	Quantity	Standard Interval	LSR	PM
<b>CHC = Y*</b>				
All	1 - 9	4 business days	Standard	
All	10 -14	6 business days	3 business days	
All	15+	Negotiated	Negotiated	Y
<b>CHC Does Not = Y</b>				
All	1 - 9	3 business day	Standard	
All	10 -14	5 business day	3 business days	
All	15+	Negotiated	Negotiated	Y
<b>CHC Does Not = Y and other conditions noted (**) below</b>				
All	1 - 9	1 business day	Standard	
All	10 -14	1 business day	3 business days	
All	15+	Negotiated	Negotiated	Y

Notes:

\* A CLEC may initiate any number of Coordinated Hot Cuts on a single phone call if all of the cuts requested are located in the same Central Office and scheduled for the same start time. If either the start time or the Central Office is different then there must be separate calls. The Migration begins upon a call from the CLEC at the scheduled CHC time. (No call or e-mail will be sent from the LOC before or on the Due Date). The CLEC has up to 10 minutes before or 30-minutes after the scheduled cut time to call the LOC. Example: Cut scheduled @ 9:00am CLEC has between 8:50am and 9:30am to start the cut.

If it is 30 or more minutes past the scheduled cut time the LOC will JEP the order  
It is the CLEC's responsibility to reissue a new due date (SUP)  
Refer to CLECSE11-061.

\*\* CHC Does Not=Y, REQTYP=A, EXP Does Not=Y, and Loop Testing, Loop Tagging and Jacks/Wiring are not included on the request. RESID field must be populated, CT=Y and no IDLC verified.

## 2-Wire ISDN digital loop

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1-5	10 business days	Standard	
All		6-14	12 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

### 4-Wire 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps digital

4-Wire 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps digital				
ACT	Quantity	Standard Interval	LSR	PM
<b>Commingled</b>				
All	1 -5	5 business days	Standard	
All	6 -14	7 business days	3 business days	
All	15+	Negotiated	Negotiated	Y
<b>Non-Commingled</b>				
All	1 - 9	5 business days	Standard	
All	10 -14	7 business days	3 business days	
All	15+	Negotiated	Negotiated	Y

Notes- Commingled: CFA = Special Access SPEC Field = NTCUD

### 4-Wire analog voice grade loop [designed]

4-Wire analog voice grade loop [designed]				
ACT	Quantity	Standard Interval	LSR	PM
<b>Commingled</b>				
All	1 -5	5 business days	Standard	
All	6 -14	7 business days	3 business days	
All	15+	Negotiated	Negotiated	Y
<b>Non-Commingled</b>				
All	1 - 9	5 business days	Standard	
All	10 -14	6 business days	3 business days	
All	15+	Negotiated	Negotiated	Y

Notes -Commingled: CFA = Special Access SPEC Field = NTCVG

## Access to Databases

Access to Databases					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>800 database</b>					
All		1	10 calendar days	3 calendar days	
<b>Line information database (LIDB)</b>					
All		1	60 calendar days	7 calendar days	

## ADSL 2-Wire asymmetrical digital subscriber line loop

ADSL 2-Wire asymmetrical digital subscriber line loop					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>with modification</b>					
All	SI	1 - 5	11 business days	Standard	Y
All	SI	6 -14	16 business days	3 business days	Y
All	SI	15+	Negotiated	Negotiated	Y
<b>without modification</b>					
All	SI	1 - 5	5 business days	Standard	
All	SI	6 -14	7 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## CCS7 Signaling Transport Service

CCS7 Signaling Transport Service					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>A-Link signaling</b>					
All	SI	1 - 5	60 business days	12 business days	
<b>D-Link signaling</b>					
All	SI	1 - 5	60 business days	12 business days	
<b>STP-signaling transfer point</b>					
All	SI	1 - 5	60 business days	12 business days	

### Customized Call Routing (selective routing-LCC)

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1-5	30 calendar days	7 calendar days	
All		6-25	60 calendar days	15 calendar days	
All		25+	Negotiated	Negotiated	Y

### Dark Fiber

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1-14	30 business days	2 business days	
All		15+	Negotiated	Negotiated	

### Dedicated interoffice 2-wire / 4-wire voice grade

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1 - 5	5 business days	Standard	
All		6 -14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

### Dedicated interoffice DS0

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1 - 5	5 business days	Standard	
All		6 -14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

### Dedicated Interoffice DS1

Dedicated Interoffice DS1					
ACT	Quantity		Standard Interval	LSR	PM
All	1 - 4		10 business days	Standard	
All	5+		14 business days + 1 business day for each additional circuit above 5	3 business days	

### Dedicated interoffice DS3 / STS1

ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1 - 5	25 business days	Standard	
All	SI	6 -14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## DS1 Loop

DS1 Loop					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Commingled</b>					
All		1 - 4	10 business days	Standard	
All		5+	14 business days Add 1 business day for each Additional circuit above 5	3 business days	
<b>Non-Commingled</b>					
All		1 - 9	5 business days	Standard	
All		10 -14	6 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

Notes -271 Commingled: CFA = Wholesale Transport SPEC Field = 271CX -Commingled: CFA = Special Access SPEC Field = NTCD1

## DS3/STS1

DS3/STS1					
ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1-5	25 business days	Standard	
All	SI	6-14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## DS3/STS1 Loop

DS3/STS1					
ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1-5	25 business days	Standard	
All	SI	6-14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## EELs

EELs					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>DS0</b>					
All		1 - 5	5 business days	Standard	
All		6 - 14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y
<b>DS1</b>					
All		1 - 4	10 business days	Standard	
All		5+	14 business days + 1 business day for each additional circuit above 5	3 business days	
<b>DS1 (Georgia and Kentucky)</b>					
All		1 - 14	7 business days	Standard	
<b>DS3/STS-1</b>					
All	SI	1 - 5	25 business days	Standard	
All	SI	6 - 14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y
<b>Voice Grade 2 wire/4 wire</b>					
All		1 - 5	5 business days	Standard	
All		6 - 14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

## HDSL 2-Wire & 4-Wire high bit rate digital subscriber line loop

HDSL 2-Wire & 4-Wire high bit rate digital subscriber line loop					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>with modification</b>					
All	SI	1 - 5	11 business days	Standard	
All	SI	6 -14	16 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y
<b>without modification</b>					
All	SI	1 - 5	5 business days	Standard	
All	SI	6 -14	7 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## Line Share

Line Share				
ACT	Quantity	Standard Interval	LSR	PM
<i>With loop modification</i>				
All	1 - 4	11 business days	Standard	Y
All	5 - 9	16 business days	Negotiated	Y
All	10+	Negotiated	Negotiated	Y
<i>With loop modification answered with: Pair Change, Pair Change with Line Station Transfer (LST)</i>				
All	1 - 9	2 business days	Standard	Y
All	10+	Negotiated	Negotiated	Y
<i>Without loop modification</i>				
All	1 - 9	2 business days	Standard	
All	10+	Negotiated	Negotiated	Y

## Line Share -Remote Site HFS Unbundled

ACT	SI	Quantity	Standard Interval	LSR	PM
<i>With loop modification DLEC Owned Splitter &amp; BST Owned Splitter</i>					
All		1 - 4	11 business days	Standard	Y
<i>With loop modification DLEC Owned Splitter &amp; AT&amp;T SE Owned Splitter</i>					
All		5 - 9	16 business days	Negotiated	Y
All		10+	Negotiated	Negotiated	Y
<i>Without loop modification DLEC Owned Splitter &amp; AT&amp;T SE Owned Splitter</i>					
All		1 - 9	2 business days	Negotiated	
All		10+	Negotiated	Negotiated	Y

## Line Splitting

Line Splitting					
ACT	SI	Quantity	Standard Interval	LSR	PM
<i>With loop modification</i>					
All		1 - 4	11 business days	Standard	
All		5 - 9	16 business days	Negotiated	
All		10+	Negotiated	Negotiated	Y
<i>Without loop modification</i>					
All		1 - 9	2 business days	Negotiated	

Line Splitting					
ACT	SI	Quantity	Standard Interval	LSR	PM
All		10+	Negotiated	Negotiated	Y

### Line Splitting -Remote Site HFS Unbundled

Line Splitting -Remote Site HFS Unbundled					
ACT	SI	Quantity	Standard Interval	LSR	PM
<i>With loop modification DLEC Owned Splitter &amp; AT&amp;T SE Owned Splitter</i>					
All		1 - 4	11 business days	Standard	
All		5 - 9	16 business days	Negotiated	
All		10+	Negotiated	Negotiated	Y
<i>Without loop modification DLEC Owned Splitter &amp; AT&amp;T SE Owned Splitter</i>					
All		1 - 9	2 business days	Negotiated	
All		10+	Negotiated	Negotiated	Y

### Network Interface Device (NID)

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1 - 5	5 business days	Standard	
All		6 -10	7 business days	3 business days	
All		11+ 10	business days	5 business days	



## Non-switch Combinations (NSC)

Non-switch Combinations (NSC)					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>DS0</b>					
All		1 - 5	5 business days	Standard	
All		6 -14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y
<b>DS1 All</b>		1 - 4	10 business days	Standard	
All		5+	14 business days + 1 business day for each additional circuit above 5	3 business days	
<b>DS3/STS-1</b>					
All	SI	1 - 5	25 business days	Standard	
All	SI	6 -14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y
<b>Voice Grade 2 wire/4 wire</b>					
All		1 - 5	5 business days	Standard	
All		6 -14	7 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

## O/S and D/A UNEs

ACT	SI	Quantity	Standard Interval	LSR	PM
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### Directory assistance transport

All 1 30 calendar days 7 calendar days

## Open AIN (OAIN)

Open AIN (OAIN)					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>OAIN service management system</b>					
All	SI	1	45 calendar days	10 calendar days	
<b>OAIN tool kit</b>					
All	SI	1	45 calendar days	10 calendar days	

## Unbundled Access to OSS

Unbundled Access to OSS					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Maintenance / Repair</b>					
All	SI	1	30 calendar days	N/A	
<b>Order / Provisioning</b>					
All	SI	1	30 calendar days	N/A	
<b>Pre-order</b>					
All	SI	1	30 calendar days	N/A	

## Unbundled Channelization (MUX) DS1

ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1 - 5	20 business days	Standard	
All	SI	6 -14	22 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## Unbundled Channelization (MUX) DS3 / STS1

ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1 - 5	25 business days	Standard	
All	SI	6 -14	27 business days	3 business days	
All	SI	15+	Negotiated	Negotiate	Y

## Unbundled Copper Loop -Designed Unbundled Copper Loop - Designed

Unbundled Copper Loop -Designed Unbundled Copper Loop - Designed					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>with modification</b>					
All	SI	1 -5	11 business days	Standard	
All	SI	6 -14	7 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y
<b>without modification</b>					
All	SI	1 - 5	5 business days	Standard	
All	SI	6 -14	7 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## Unbundled Copper Loop -Designed Unbundled Copper Loop - Non-Designed

Unbundled Copper Loop -Designed Unbundled Copper Loop - Non-Designed					
ACT	SI	Quantity	Standard Interval	LSR	PM
<i>with modification</i>					
All	SI	1 -5	11 business days	Standard	
All	SI	6 -14	16 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y
<i>without modification</i>					
All	SI	1 - 5	5 business days	Standard	
All	SI	6 -14	7 business days	3 business days	
All	SI	15+	Negotiated	Negotiated	Y

## Unbundled Loop Concentration (ULC) System

ACT	SI	Quantity	Standard Interval	LSR	PM
All	SI	1	Negotiated	Negotiated	Y

## Unbundled Network Terminating Wire

Unbundled Network Terminating Wire					
ACT	SI	Quantity	Standard Interval	LSR	PM
<i>Activation of Pairs (LCSC)</i>					
All	SI	1+	1 business day	Standard	
<i>Set-up (LCSC)</i>					
All	SI	1+	1 business day	Standard	
<i>Set-up (Outside Plant)</i>					
All	SI	1+	Negotiated	Negotiated	Y

## Unbundled Sub Loop Feeder

Unbundled Sub Loop Feeder					
ACT	SI	Quantity	Standard Interval	LSR	PM
All		1	Negotiated	Negotiated	Y

## Unbundled Sub-Loops (Distribution, INC and Unbundled Copper Sub Loop)

Unbundled Sub-Loops (Distribution, INC and Unbundled Copper Sub Loop)					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Activation of Pairs (LCSC)</b>					
All	SI	1+	1 business day	Standard	
<b>Set-up (LCSC)</b>					
All	SI	1+	1 business day	Standard	
<b>Set-up (Outside Plant)</b>					
All	SI	1+	Negotiated	Negotiated	

## UNE Conversion

UNE Conversion					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Non-spreadsheet</b>					
All		1 - 14	12 business days	Standard	
<b>Non-spreadsheet - Order Issuance</b>					
All		1 - 14	5 business days	5 business days	
<b>Non-spreadsheet - Verification</b>					
All		1 - 14	7 business days	Standard	
<b>Spreadsheet - DS1 &amp; below, no mixed bandwidth</b>					
All		15+	37 business days	Standard	Y
<b>Spreadsheet - DS3 &amp; above or mixed bandwidth</b>					
All		15+	Negotiated	Negotiated	Y
<b>Spreadsheet - Order Issuance</b>					
All		15+	30 business days	30 business days (Assumes a verified spreadsheet)	
<b>Spreadsheet - Verification</b>					
All		15+	7 business days	Standard	

## UNE Loop (UNE-L) to UNE EELs (UNE-E) Bulk Migration

UNE Loop (UNE-L) to UNE EELs (UNE-E) Bulk Migration					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>EELs (Voice)</b>					
All		2 - 99	Negotiated	Negotiated	

### **Universal Digital Channel (UDC)**

<b>Universal Digital Channel (UDC)</b>					
<b>ACT</b>	<b>SI</b>	<b>Quantity</b>	<b>Standard Interval</b>	<b>LSR</b>	<b>PM</b>
All		1-5	10 business days	Standard	
All		6-14	12 business days	3 business days	
All		15+	Negotiated	Negotiated	Y

## UNE to UNE Bulk Migrations

### Loop with Number Portability

Loop with Number Portability					
ACT	SI	Quantity	Standard Interval	LSR	PM
All		2 -99	Negotiated	N/A	

*Notes -The minimum negotiated date is 8 business days from DT/SENT -This interval also applies to UNE-to-UNE Bulk for ELMS6 supplemental orders.*

## UNE-P/Wholesale Local Platform Service (WLP) (Complex)

### Direct Inward Dial (DID)

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C	SI	1 - 8	9 business days	7 business days	

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C	SI	9 -16	10 business days	8 business days	
N, C	SI	17 -24	11 business days	9 business days	
N, C	SI	25+	Negotiated	Negotiated	Y
<b>No Changes</b>					
V		1 - 8	5 business days	2 business days	
V		9 -16	6 business days	3 business days	
V		17 -24	7 business days	4 business days	
V		25+	Negotiated	Negotiated	Y
<b>With Changes</b>					
V		1 - 8	7 business days	2 business days	
V		9 -16	8 business days	3 business days	
V		17 -24	9 business days	4 business days	
V		25+	Negotiated	Negotiated	Y

### PBX

ACT	Quantity	Standard Interval	LSR	PM
<b>Measured</b>				
N, C	1 -16	8 business days	3 business days	
N, C	17 -24	11 business days	4 business days	
N, C	25+	13 business days + 1 business day for each additional circuit	8 business days	Y
V	1 -16	4 business days	3 business days	
V	17 -24	11 business days	4 business days	
V	25+	13 business days + 1 business day for each additional circuit	8 business days	Y

### UNE-P/WLP 4-Wire DS1 Loop with Channelization with Port

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C	SI	1	7 business days	9 business days	Y
N, C	SI	2 - 4	7 business days	9 business days	Y
N, C	SI	5+	7 business days + 1 business day for each additional 4 DS1's	9 business days + 1 business day for each additional 4 DS1's	Y
V		1	4 business days	3 business days	
V		2 - 4	4 business days	3 business days	Y
V		5+	4 business days + 1 business day for each additional DS1	3 business days	Y

### UNE-P/WLP 4-Wire DS1 Loop with Channelization with Port Trunks

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C	SI	1 - 8	6 business days	3 business days	
N, C	SI	9 -16	6 business days	3 business days	
N, C	SI	17 -24	8 business days	3 business days	
N, C	SI	25+	8 business days + 1 business day for each additional DSO	3 business days	Y
V		1 - 8	4 business days	3 business days	
V		9 -16	4 business days	3 business days	
V		17 -24	6 business days	3 business days	
V		25+	6 business days + 1 business day for each additional DSO	3 business days	Y



### UNE-P/WLP Centrex

ACT	SI	Quantity	Standard Interval	LSR	PM
C		4 - 9	3 business days	2 business days	
C		10 -24	5 business days	3 business days	
C		25+	Negotiated	Negotiated	Y
N		1+	Negotiated	Negotiated	Y
V		1+	Negotiated	Negotiated	Y
<b>Miscellaneous Line Terminations / Optional Features</b>					
All		1+	Negotiated	Negotiated	Y

### UNE-P/WLP DDITS DS0

ACT	SI	Quantity	Standard Interval	LSR	PM
C	SI	1 - 8	6 business days	3 business days	
C	SI	9 - 16	6 business days	3 business days	
C	SI	17 - 24	8 business days	3 business days	
C	SI	25+	8 business days + 1 business day for each additional DSO	3 business days	Y
V		1 - 8	4 business days	3 business days	
V		9 - 16	4 business days	3 business days	
V		17 - 24	5 business days	3 business days	
V		25+	6 business days + 1 business day for each additional DSO	3 business days	Y

### UNE-P/WLP DDITS DS1

ACT	SI	Quantity	Standard Interval	LSR	PM
C	SI	1	7business days	9 business days	
C	SI	2 - 4	7 business days	9 business days	Y
C	SI	5+	7 business days + 1 business day for each additional 4 DS1's	9 business days + 1 business day for each additional 4 DS1's	Y
V		1	4 business days	3 business days	
V		2 - 4	4 business days	3 business days	Y
V		5+	4 business days + 1 business day for each additional DS1	3 business days	Y

### UNE-P/WLP ISDN/BRI

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C		1 - 4	10 business days	2 business days	
N, C		5 - 24	10 business days + 1 business day for each additional circuit than 5	2 business days	
N, C		25+	Negotiated	Negotiated	Y
V		1 - 4	3 business days	2 business days	
V		5 - 24	4 business days + 1 business day for each additional circuit than 5	3 business days	
V		25+	Negotiated	Negotiated	Y

### UNE-P/WLP ISDN/PRI

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C	SI	1	10 business days	5 business days	
N, C	SI	2 - 5	10 business days	5 business days	Y
N, C	SI	6+	11 business days + 1 business day for each additional circuit	6 business days	Y
V		1	2 business days	3 business days	
V		2 - 4	2 business days	3 business days	Y
V		5+	2 business days + 1 business day for each additional circuit	3 business days	Y

## UNE-P/WLP Non-Complex Switched Combinations (Res, Bus, Coin)

### UNE-P/WLP Local Exchange Line -Business

UNE-P/WLP Local Exchange Line -Business				
ACT	Quantity	Standard Interval	LSR	PM
C, P, V, W	1 - 25	Same business day	Standard	
C, P, V, W	25+	Negotiated	Standard	Y
C, V, N, T	1 - 2	Dispatch = 2 business days (see Note)	Standard	
C, V, N, T	3	Dispatch = 5 business days (see Note)	Standard	
C, V, N, T	4	Dispatch = 6 business days (see Note)	Standard	
C, V, N, T	5	Dispatch = 7 business days (see Note)	Standard	
C, V, N, T	6 -10	Dispatch = 8 business days (see Note)	Standard	
C, V, N, T	11 -15	Dispatch = 10 business days (see Note)	Standard	
C, V, N, T	16+	Negotiated	Standard	Y
S, B, L, Y	1	Same business day	Standard	

### UNE-P/WLP Local Exchange Line -Coin

ACT	SI	Quantity	Standard Interval	LSR	PM
C, P, V, W		1 - 25	Same business day	Standard	

UNE-P/WLP Local Exchange Line -Coin					
ACT	SI	Quantity	Standard Interval	LSR	PM
C, P, V, W		25+	Negotiated	Standard	Y
C, V, N, T		1 - 5	3 business days	Standard	
C, V, N, T		6 - 15	10 business days (see Note)	Standard	
C, V, N, T		16+	Negotiated	Standard	Y

### UNE-P/WLP Local Exchange Line -Remote Call Forwarding

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V, N, T		1+	Negotiated	Standard	

## UNE-P/WLP Local Exchange Line -Residence

ACT	SI	Quantity	Standard Interval	LSR	PM
C, P, V, W	1 - 25	1 - 25	Same business day	Standard	
C, P, V, W	25+	25+	Negotiated	Standard	Y
C, V, N, T	1 - 2	1 - 2	Dispatch = 2 business days (see Note)	Standard	
C, V, N, T	3	3	Dispatch = 5 business days (see Note)	Standard	
C, V, N, T	4	4	Dispatch = 6 business days (see Note)	Standard	
C, V, N, T	5	5	Dispatch = 7 business days (see Note)	Standard	
C, V, N, T	6 -10	6 -10	Dispatch = 8 business days (see Note)	Standard	
C, V, N, T	11 -15	11 -15	Dispatch = 10 business days (see Note)	Standard	
C, V, N, T	16+	16+	Negotiated	Standard	Y
S, B, L, Y	1	1 - 25	Same business day	Standard	

## UNE-P/WLP Non-Complex Switched Combinations -Line Features

### UNE-P/WLP Local Exchange Line -Line Features

ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Call Waiting Deluxe</b>					
C, V		1	Same business day	Standard	
<b>Caller ID</b>					
C, V		1	Same business day	Standard	
<b>Enhanced Caller ID</b>					
C, V		1	Same business day	Standard	
<b>Line Features (see Note)</b>					
C, V		1	Same business day	Standard	
<b>MemoryCall®</b>					
C, V		1	Same business day	Standard	
<b>Non-Dispatch Switch with Changes</b>					
C, V		1	Same business day	Standard	
<b>Number Changes</b>					

ACT	SI	Quantity	Standard Interval	LSR	PM
C, V		1	Same business day	Standard	
<b>RingMaster®</b>					
C, V		1	Same business day	Standard	

Notes

- The products listed in this table only apply to residence and business services, with the exception of number changes. Number changes apply to residence, business, and coin services.
- Line features are central office work only (no dispatch or engineering required). Some of the line features include: Area Plus, Call Waiting, Speed Calling, Call Forwarding Variable, Remote Access to Call Forwarding, 3-way Calling, Hunting, Area Plus with Complete Choice, Complete Choice, Message Telephone Service (MTS), Call Return, Call Selector, Call Tracing, Call Block, Repeat Dialing, Preferred Call Forwarding, Touchtone, Optional Calling Plans, PIC/LPIC.

## UNE-P/WLP FX / FCO (Business, Residence, PBX)

### UNE-P/WLP FX / FCO (Business, Residence, PBX)

ACT	Quantity	Standard Interval	LSR	PM
N, T, C, V	1 - 8	7 business days	3 business days	
N, T, C, V	9 -16	9 business days	3 business days	
N, T, C, V	17 -24	13 business days	3 business days	
N, T, C, V W	25+ 1 -16	13 business days + 1 business day for each additional circuit 3 business days	9 business days 2 business days	Y
W	17 -24	4 business days	3 business days	
W	25+	Negotiated	Negotiated	Y

## UNE-P/WLP Off Premise Stations / Extensions

### UNE-P/WLP Off-Premises Stations/Extensions (Reqtyp M)

ACT	SI	Quantity	Standard Interval	LSR	PM
N, C, V		1 - 8	9 business days	2 business days	
N, C, V		9 -16	12 business days	2 business days	
N, C, V		17 -24	15 business days	2 business days	
N, C, V		25+	15 business days+ 1 business day for each additional 4 circuits	8 business days	Y

## Local Number Portability (LNP)

### LNP -Non-Complex Resale / Retail / PBX Services / ISDN BRI / FX/FCO

ACT	Quantity	Standard Interval	LSR	PM
<b>Full Migration</b>				
All	1 - 99	3 business days	Standard	
All	100+	Negotiated	Negotiated	Y
<b>Partial Migration</b>				
All	1 - 99	3 business days	Standard	
All	100+	Negotiated	Negotiated	Y

Notes-All complex services with the exception of PBX trunks are project managed.

### LNP -Simple Port

ACT	Quantity	Standard Interval	LSR	PM
<b>Full Migration</b>				
V	1	1 business day	Standard	

Notes – Simple Port must have the 14 LSR Fields populated on the LSR and a valid LSR received by 1:00 PM (local time) to be assigned a 1-day interval.

### LNP Port-In to Resale/UNE-P/LWC™/WLP

ACT	Quantity	Standard Interval	LSR	PM
<b>Full &amp; Partial Migration</b>				
V	1	5 business days	Standard	



## Wireless Local Number Portability (WLNP)

### WLNP -Simple Resale / Retail / PBX Services

WLNP -Simple Resale / Retail / PBX Services				
ACT	Quantity	Standard Interval	LSR	PM
<b>Full Migration -Wireless to Wireless</b>				
All	1 -50	3 business days	Standard	
All	51+	Negotiated	Negotiated	Y
<b>Partial Migration -Wireless Type 1</b>				
All	1 -50	7 business days	Standard	
All	51+	Negotiated	Negotiated	Y
<b>Partial Migration -Wireline to Wireless</b>				
All	1 -50	3 business days	Standard	
All	51+	Negotiated	Negotiated	Y

Notes - The targeted LSR processing interval must also apply in addition to the due date interval - Wireless Type 1 porting will only apply to partial migrations - Wireless Type 1 is a complex service (Quantity 1-50 is NOT Project Managed and Quantity greater than 50 is Project Managed).

### Remote Call Forwarding (RCF)

ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Complex</b> All		1 -25	5 business days	Standard	
<b>Non-complex</b> All		1 -25	3 business days	Standard	
<b>Non-complex and complex</b> All		26 -50	5 business days	Standard	
All		51+	Negotiated	Negotiated	Y

### Route Index Hubbing (RIPH)

ACT	SI	Quantity	Standard Interval	LSR	PM
All		1 - 25	Negotiated	Negotiated	Y
All		26 -50	Negotiated	Negotiated	Y
All		51+	Negotiated	Negotiated	Y

## Non-Basic Wiring

### Non-Basic Wire

Non-Basic Wire				
ACT	Quantity	Standard Interval	LSR	PM
C	1 - 2	2 business days	2 business days	
C	3 - 5	4 business days	2 business days	
C	6 -10	7 business days	2 business days	
C	11 -15	10 business days	2 business days	
C	16+	Negotiated	Negotiated	Y

#### Notes

-The intervals in this table are for stand-alone non-basic wire termination requests, not associated with a product. When the non-basic wire request is associated with a product, the interval for that product should be used.

### Stand-Alone Non-Basic Wiring, Jacks, and NIDR

#### Stand-Alone Non-Basic Wiring Jacks and NIDR

ACT	SI	Quantity	Standard Interval	LSR	PM
C		1 - 2	2 business days	Standard	
C		3 - 5	4 business days	Standard	
C		6 -10	7 business days	Standard	
C		11 -15	10 business days	Standard	
C		16+	Negotiated	Standard	Y

## Address Correction

### Address Corrections (Reqtyp E, M or N)

Address Corrections (Reqtyp E, M or N)				
Address is valid in RSAG				
R	1	1	24	

## Operator Services / Directory Assistance

### Operator Services and Directory Assistance

Operator Services and Directory Assistance					
ACT	SI	Quantity	Standard Interval	LSR	PM
<b>Direct access to DA service (DADAS)</b>					
All		1	30 calendar days	7 calendar days	
<b>Directory assistance call completion (DACC)</b>					
All		1	30 calendar days	7 calendar days	
<b>Directory assistance database service (DADS)</b>					
All		1	30 calendar days	7 calendar days	
<b>Directory assistance number services intercept (DANSI)</b>					
All		1	30 calendar days	7 calendar days	
<b>Inward operator services</b>					
All		1	30 calendar days	7 calendar days	
<b>Operator call processing -facility based BLV, EI</b>					
All		1	30 calendar days	7 calendar days	
<b>Operator call processing -facility based OPCH, FACH, ECT</b>					
All		1	30 calendar days	7 calendar days	
<b>Operator call processing - OPCH, FACH, BLV, EI, ECT</b>					
All		1	30 calendar days	7 calendar days	

### BellSouth® 911 PBX Locate Service

ACT	SI	Quantity	Standard Interval	LSR	PM
<b>BellSouth® 9-1-1 PBX Locate Service</b>					
D	1	12	N/A	N/A	
N, C	1	30	N/A	N/A	

Notes -Quantity = 1 refers to the interval per each RF-1187 request -Targeted LSR processing does not apply.

## Directory Listings

### ***Directory Listings (Reqtyp J)***

If the DDD field on the LSR is equal to the current date, then the assigned due date is the current date. If the DDD field on the LSR is equal to a future date, then the assigned due date is the date indicated in the DDD field. Electronic Ordering: There may be times when manual order issuance is required. When this occurs the due date returned may be longer than the standard interval. Manual Ordering: Every effort will be made to meet the standard due date intervals. However, due to the scope of the request or LCSC work load, the due date returned may be longer than the standard interval.

## Collocation Intervals

### Alabama Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>If CLEC notified that No Space is Available, notification of whether space can be made available</b>	N/A	20 Business Days from Receipt of Application	20 Business Days from Receipt of Application	N/A	20 Business Days from Receipt of Application	N/A
<b>Application Response with Price Quote</b>	20 Calendar Days After Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application	20 Calendar Days After Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	5 Business Days from Application Response	5 Business Days from Application Response	N/A	5 Business Days from Application Response	5 Business Days from Application Response
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	60 Calendar Days from Receipt of Firm Order	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	45 Business Days from Receipt of Application
<b>Provisioning -Extraordinary (Note 1)</b>	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	90 Calendar Days from Receipt of Firm Order	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	N/A

**Note 1:** Beginning on June 20, 2001, any application submitted for physical collocation or to augment an existing arrangement must be preceded by a timely and accurate forecast in order to guarantee that the above intervals will be met. If the CLEC submits a timely and accurate forecast three (3) months or more prior to the application date, the above intervals shall apply. In the event the CLEC submits a forecast between two (2) and three (3) months prior to the application date, the above intervals may be extended by one (1) additional month. In the event the CLEC submits a forecast less than two (2) months prior to the application date, the above intervals may be extended by sixty (60) calendar days.

**Note 2:** Any forecasts submitted before April 20, 2001, for an application submitted June 20, 2001, or after, will be considered filed three months or more prior to the application date.

**Note 3:** Permits intervals are not excluded from provisioning interval.

**Note 4:** The above intervals apply to all collocation applications, regardless of intervals included in the CLEC's contract.

**Note 5:** For raw space, which is space lacking the necessary infrastructure to provide collocation, including but not limited to HVAC, power, etc., provisioning time frames fall outside the normal intervals and are negotiated on an individual case basis.

### Florida Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
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		<b>Caged Physical</b>	<b>Cageless Physical</b>			<b>Augment for Line Share or Line Splitting</b>
	<b>Virtual</b>			<b>Virtual</b>	<b>Physical</b>	
<b>Bona Fide Application Response, Including Space Availability and Cost Estimate</b>	15 Calendar Days	15 Calendar Days	15 Calendar Days	15 Calendar Days	15 Calendar Days	
<b>Provisioning -Ordinary &amp; Extraordinary (Note 1)</b>	60 Calendar Days	90 Calendar Days	90 Calendar Days	60 Calendar Days	90 Calendar Days	
<b>Augments (Note 2)</b>	60 Calendar Days	45 Calendar Days	45 Calendar Days	60 Calendar Days	45 Calendar Days	
<b>Augments that require additional space</b>	60 Calendar Days	90 Calendar Days	90 Calendar Days	60 Calendar Days	90 Calendar Days	

Note 1: AT&T Southeast Region can negotiate with the CLEC for an extension of the provisioning interval and, if that fails, seek an extension from the Florida Public Service Commission within 45 days of receipt of the firm order.

Note 2: AT&T Southeast Region can seek an extension of the interval for augments within 30 calendar days of receipt of the firm order.

Note 3: Florida Order effective on May 11, 2000. Florida ordered intervals supersede intervals in current contracts.

Note 4: Permit intervals are not excluded from provisioning interval.

## Georgia Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	
<b>Application Response with Price Quote</b>	20 Calendar Days After Receipt of Application	30 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	20 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	N/A	N/A	N/A	N/A	
<b>CLEC Firm Order Response Due or Application Expires</b>	20 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	20 Calendar Days after Receipt of Response	30 calendar Days after Receipt of Response	
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Firm Order	60 Calendar Days from Receipt of Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Firm Order	
<b>Provisioning -Extraordinary</b>	75 Calendar Days From Firm Order	N/A	90 Calendar Days from Receipt of Firm Order	75 Calendar Days from Firm Order	N/A	

*Note 1: For caged collocation, there is not an extraordinary condition interval; 90 days still apply.*

*Note 2: At this time, for Georgia, if due date falls on a weekend or national holiday, that day will be the due date.*

*Note 3: Georgia standard does not allow permit time to be excluded from provisioning intervals.*



## Kentucky Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>If CLEC notified that No Space is Available, notification of whether space can be made available</b>	N/A	20 Business Days from Receipt of Application	20 Business Days from Receipt of Application	N/A	20 Business Days from Receipt of Application	N/A
<b>Application Response with Price Quote</b>	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	5 Business Days from Application Response	5 Business Days from Application Response	N/A	5 Business Days from Application Response	5 Business Days from Application Response
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	76 Calendar Days from Receipt of Application	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	45 Business Days from Receipt of Application
<b>Provisioning -Extraordinary (Note 1)</b>	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	91 Business Days from Receipt of Application	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	N/A

**Note 1:** Beginning on June 20, 2001, any application submitted for physical collocation or to augment an existing arrangement must be preceded by a timely and accurate forecast in order to guarantee that the above intervals will be met. If the CLEC submits a timely and accurate forecast three (3) months or more prior to the application date, the above intervals shall apply. In the event the CLEC submits a forecast between two (2) and three (3) months prior to the application date, the above intervals may be extended by one (1) additional month. In the event the CLEC submits a forecast less than two (2) months prior to the application date, the above intervals may be extended by sixty (60) calendar days.

**Note 2:** Any forecasts submitted before April 20, 2001, for an application submitted June 20, 2001, or after, will be considered filed three months or more prior to the application date.

**Note 3:** Permits intervals are not excluded from provisioning interval.

**Note 4:** The above intervals apply to all collocation applications, regardless of intervals included in the CLEC's contract.

**Note 5:** For raw space, which is space lacking the necessary infrastructure to provide collocation, including but not limited to HVAC, power, etc., provisioning time frames fall outside the normal intervals and are negotiated on an individual case basis.

## Louisiana Collocation Intervals

	Central Office Collocation				
		Caged Physical	Cageless Physical		Augment for Line Share or Line Splitting
	Virtual			Virtual	Physical
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>Application Response with Price Quote (1 to 10 Applications)</b>	20 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	20 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	N/A	N/A	N/A	N/A
<b>CLEC Firm Order Response Due or Application Expires</b>	20 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	20 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response
<b>Provisioning -Ordinary</b>	50 Calendar Days from Firm Order	90 Calendar Days from Firm Order	90 Calendar Days from Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Firm Order
<b>Provisioning -Extraordinary</b>	N/A	120 Calendar Days from Firm Order	120 Calendar Days from Firm Order	N/A	120 Calendar Days from Firm Order
<b>Augments-Physical collocation [with or without add'l space]</b>	N/A	60 Calendar Days from Firm Order	60 Calendar Days from Firm Order	N/A	60 Calendar Days from Firm Order

Note 1: If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.

Note 2: Physical collocation intervals will be reduced to 90 calendar days for ordinary and 120 calendar days for extraordinary on April 19, 2001.

Note 3: Since the Louisiana intervals were ordered in a docket setting state benchmarks, AT&T Southeast Region should begin using the ordered intervals immediately for processing requests and for provisioning (for internal purposes-penalties will apply regardless of CLEC agreements). Agreement should still be amended to include Louisiana ordered intervals.

Note 4: Permits intervals are not excluded from provisioning interval.

## Mississippi Collocation Intervals

	Central Office Collocation				
		Caged Physical	Cageless Physical	Virtual	Physical
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Business Days after Receipt of Application	10 Business Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Business Days after Receipt of Application
<b>Application Response with Price Quote (1 to 5 Applications)</b>	20 Calendar Days after Receipt of Application	30 Business Days after Receipt of Application	30 Business Days after Receipt of Application	20 Calendar Days after Receipt of Application	30 Business Days after Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	N/A	N/A	N/A	N/A
<b>CLEC Firm Order Response Due or Application Expires</b>	20 Calendar Days after Receipt of Response	30 Business Days after Receipt of Response	30 Business Days after Receipt of Response	20 Calendar Days after Receipt of Response	30 Business Days after pt Receipt of Application
<b>Provisioning -Ordinary</b>	50 Calendar Days from Firm Order	120 Calendar Days from Firm Order	120 Calendar Days from Firm Order	50 Calendar Days from Firm Order	120 Calendar Days from Firm Order
<b>Provisioning -Extraordinary</b>	75 Calendar Days from Firm Order	180 Calendar Days from Firm Order	180 Calendar Days from Firm Order	75 Calendar Days from Firm Order	180 Calendar Days from Firm Order

Note 1: If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendars day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.

## North Carolina Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>If CLEC notified that No Space is Available, notification of whether space can be made available</b>	N/A	20 Business Days from Receipt of Application	20 Business Days from Receipt of Application	N/A	20 Business Days from Receipt of Application	N/A
<b>Application Response with Price Quote</b>	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	5 Business Days from Application Response	5 Business Days from Application Response	N/A	5 Business Days from Application Response	5 Business Days from Application Response
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	76 Business Days from Receipt of Application	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	45 Business Days from Receipt of Application
<b>Provisioning -Extraordinary (Note 1)</b>	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	91 Business Days from Receipt of Application	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	N/A

*Note 1: Beginning on June 20, 2001, any application submitted for physical collocation or to augment an existing arrangement must be preceded by a timely and accurate forecast in order to guarantee that the above intervals will be met. If the CLEC submits a timely and accurate forecast three (3) months or more prior to the application date, the above intervals shall apply. In the event the CLEC submits a forecast between two (2) and three (3) months prior to the application date, the above intervals may be extended by one (1) additional month. In the event the CLEC submits a forecast less than two (2) months prior to the application date, the above intervals may be extended by sixty (60) calendar days.*

*Note 2: Any forecasts submitted before April 20, 2001, for an application submitted June 20, 2001, or after, will be considered filed three months or more prior to the application date.*

*Note 3: Permits intervals are not excluded from provisioning interval.*

*Note 4: The above intervals apply to all collocation applications, regardless of intervals included in the CLEC's contract.*

*Note 5: For raw space, which is space lacking the necessary infrastructure to provide collocation, including but not limited to HVAC, power, etc., provisioning time frames fall outside the normal intervals and are negotiated on an individual case basis.*

## South Carolina Collocation Intervals

	Central Office Collocation				
		Caged Physical	Cageless Physical		Augment for Line Share or Line Splitting
	Virtual			Virtual	Physical
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected (Note 1)</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>Application Response with Price Quote</b>	20 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application	20 Calendar Days after Receipt of Application	30 Calendar Days after Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	N/A	N/A	N/A	N/A
<b>CLEC Firm Order Response Due or Application Expires</b>	20 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response	20 Calendar Days after Receipt of Response	30 Calendar Days after Receipt of Response
<b>Provisioning -Ordinary (Note 2)</b>	50 Calendar Days from Receipt of Firm Order	90 Calendar Days from Receipt of Firm Order	90 Calendar Days from Receipt of Firm Order	50 Calendar Days from Receipt of Firm Order	90 Calendar Days from Receipt of Firm Order
<b>Provisioning -Extraordinary</b>	75 Calendar Days from Receipt of Firm Order	130 Calendar Days from Receipt of Firm Order	130 Calendar Days from Receipt of Firm Order	75 Calendar Days from Receipt of Firm Order	130 Calendar Days from Receipt of Firm Order

Note 1: If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.

Note 2: DeltaCom Arbitration Provisioning Interval for cageless in South Carolina is 90 calendar days from firm order.

## Tennessee Collocation Intervals

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>If CLEC notified that No Space is Available, notification of whether space can be made available</b>	N/A	20 Business Days from Receipt of Application	20 Business Days from Receipt of Application	N/A	20 Business Days from Receipt of Application	N/A
<b>Application Response with Price Quote</b>	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	5 Business Days from Application Response	5 Business Days from Application Response	N/A	5 Business Days from Application Response	5 Business Days from Application Response
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	76 Business Days from Receipt of Application	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	45 Business Days from Receipt of Application
<b>Provisioning -Extraordinary (Note 1)</b>	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	91 Business Days from Receipt of Application	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	N/A

**Note 1:** Beginning on June 20, 2001, any application submitted for physical collocation or to augment an existing arrangement must be preceded by a timely and accurate forecast in order to guarantee that the above intervals will be met. If the CLEC submits a timely and accurate forecast three (3) months or more prior to the application date, the above intervals shall apply. In the event the CLEC submits a forecast between two (2) and three (3) months prior to the application date, the above intervals may be extended by one (1) additional month. In the event the CLEC submits a forecast less than two (2) months prior to the application date, the above intervals may be extended by sixty (60) calendar days.

**Note 2:** Any forecasts submitted before April 20, 2001, for an application submitted June 20, 2001, or after, will be considered filed three months or more prior to the application date.

**Note 3:** Permits intervals are not excluded from provisioning interval.

**Note 4:** The above intervals apply to all collocation applications, regardless of intervals included in the CLEC's contract.

**Note 5:** For raw space, which is space lacking the necessary infrastructure to provide collocation, including but not limited to HVAC, power, etc., provisioning time frames fall outside the normal intervals and are negotiated on an individual case basis.

## FCC Collocation Intervals

### Remote Site Collocation

	Central Office Collocation	Remote Site Collocation				
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical	Augment for Line Share or Line Splitting
<b>Application Accepted or Denied. Space Available Y/N-If not, what needs to be corrected</b>	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application	10 Calendar Days after Receipt of Application
<b>If CLEC notified that No Space is Available, notification of whether space can be made available</b>	N/A	20 Business Days from Receipt of Application	20 Business Days from Receipt of Application	N/A	20 Business Days from Receipt of Application	N/A
<b>Application Response with Price Quote</b>	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application	20 Calendar Days after Receipt of Application	23 Business Days from Receipt of Application	23 Business Days from Receipt of Application
<b>CLEC Firm Order Response to Continue Clock</b>	N/A	5 Business Days from Application Response	5 Business Days from Application Response	N/A	5 Business Days from Application Response	5 Business Days from Application Response
<b>Provisioning -Ordinary (Note 1)</b>	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	76 Business Days from Receipt of Application	50 Calendar Days from Receipt of Firm Order	76 Business Days from Receipt of Application	45 Business Days from Receipt of Application
<b>Provisioning -Extraordinary (Note 1)</b>	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	91 Business Days from Receipt of Application	75 Calendar Days from Receipt of Firm Order	91 Business Days from Receipt of Application	N/A

**Note 1:** Beginning on June 20, 2001, any application submitted for physical collocation or to augment an existing arrangement must be preceded by a timely and accurate forecast in order to guarantee that the above intervals will be met. If the CLEC submits a timely and accurate forecast three (3) months or more prior to the application date, the above intervals shall apply. In the event the CLEC submits a forecast between two (2) and three (3) months prior to the application date, the above intervals may be extended by one (1) additional month. In the event the CLEC submits a forecast less than two (2) months prior to the application date, the above intervals may be extended by sixty (60) calendar days.

**Note 2:** Any forecasts submitted before April 20, 2001, for an application submitted June 20, 2001, or after, will be considered filed three months or more prior to the application date.

**Note 3:** Permits intervals are not excluded from provisioning interval.

**Note 4:** The above intervals apply to all collocation applications, regardless of intervals included in the CLEC's contract.

**Note 5:** For raw space, which is space lacking the necessary infrastructure to provide collocation, including but not limited to HVAC, power, etc., provisioning time frames fall outside the normal intervals and are negotiated on an individual case basis.